

Personal ID Solutions, LLC

6 Arrow Road, Suite 202, Ramsey, NJ 07446
Toll Free: 800-743-6863

Product Return Form

Dear Valued Customer,

Please read the following steps in returning products to MyDigitalDiscount.com.

How to Return Merchandise:

1. Contact Personal ID Solutions, LLC to be issued a Return Merchandise Authorization (RMA) Number for the products you wish to return. Call us toll free at 800-743-6863. All returns received with invalid RMA/Credit Memo numbers or ones where the field is left blank will be refused and returned to sender.
2. Complete the required information fields.
 - A. RMA Number (Return Merchandise Authorization)
 - B. Invoice Number
 - C. Contact phone number
 - D. List the item(s) and reason(s) for the return
 - E. Tell us what action you wish us to take by checking off Replace or Refund
(All refunds are subject to a 5-15% processing fee depending on situation.)
3. Returned merchandise must be complete and in the following condition:
 - A. Original packing (manufacturer's box, plastic blister packaging, etc.)
 - B. UPC bar code & Serial # on the box intact (as received)
 - C. RMA # or any other inscriptions should NOT be written on the manufacturer's box or packaging of the item(s)
4. Place merchandise in a sturdy, well-sealed shipping container. Be sure to enclose this completed return form together with a copy of your invoice, and write your return address and RMA Number on the carton.
5. Mail via USPS, FedEx, or UPS to:

Personal ID Solutions, LLC
6 Arrow Road, Suite 202
Ramsey, NJ 07446

Getting a tracking number is encouraged for your convenience in making sure we receive your package. You may contact the following carriers to determine a Customer Counter or Authorized Shipping Outlet nearest your location.

FedEx - (800) 463-3339 or visit www.fedex.com

UPS - (800) 742-5877 or visit www.ups.com

USPS - (800) 275-8777 or visit www.usps.com

6. Please allow approximately two weeks from when you send the package, for your return to be processed. Contact via Email will be issued due to notify you of any delays or problems concerning your return.

Thank you for choosing Personal ID Solutions, LLC.